s 47F

From: EIAT

Sent: <u>Friday, 9 June 2023 12:43</u> PM

To: **S 4/**

Cc: Social Media; Authorisation Section; EIAT

Subject: RE: [External] FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

Categories:

His 47F

I hope you've been well. I'm looking to follow up regarding the below meeting to discuss TikTok's on-platform referendum guide. I'm sorry but it's becoming slightly more challenging for us to hold the meeting on Monday 19 June. Happy to discuss suitable other times with you, but I've tentatively flagged Wednesday 28 June at 11:15am as a possible alternative. I appreciate the work on your end to organise the meeting, if you can let me know if this time suits that would be much appreciated.

Additionally, regarding TSET, can you confirm if the new system is replacing the Law Enforcement Request Form?

Many thanks for you help. Kind regards,



S 47F | Project Officer

Defending Democracy Unit | Electoral Integrity and Communications Branch Australian Electoral Commission

T: **s** 47F



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From: EIAT <EIAT@aec.gov.au>

Sent: Thursday, June 1, 2023 10:11 AM

To: 5 47F

Cc: EIAT <EIAT@aec.gov.au>; Social Media <socialmedia@aec.gov.au>; Authorisation Section

<authorisationsection@aec.gov.au>

Subject: RE: [External] FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

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Thanks for your email. I've spoken with the AEC's Media and Digital Engagement team, and we're wondering if **Monday 19 June at 10:00am** would be a suitable time to meet and discuss TikTok's on-platform referendum guide?

Additionally, as you may be aware, the Speaker of the House of Representatives recently announced that a byelection, for the federal electoral division of Fadden, has been called with voting day to be held on **Saturday 15 July 2023**. The Electoral Integrity Assurance Taskforce will again provide assurance to the Australian Electoral
Commissioner, and the Australian public, on the integrity of this electoral event. Hoping you can confirm that
TikTok's Safety Enforcement Tool (TSET) is the best pathway should we need to refer content and that
eiat@aec.gov.au, socialmedia@aec.gov.au and authorisationsection@aec.gov.au have been whitelisted to access
the tool?

When we last spoke on the phone, you offered to facilitate a short meeting between the AEC and your Trust and Safety team for a brief tutorial on how to use TSET. We'd be interested in taking you up on this offer and wondering if **Thursday 15 June at 11am** would work for your team?

Happy to discuss these meetings further.

Kind regards,



| Project Officer

Defending Democracy Unit | Electoral Integrity and Communications Branch Australian Electoral Commission

T: s 47F



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From: **S 47F**

Sent: Tuesday, May 30, 2023 10:48 AM

To: EIAT < EIAT@aec.gov.au >

Subject: Re: [External] FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

CAUTION: This email originated from outside of the Australian Federal Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi **s 47F**

Hope you have been well.

Just following up on when might be possible to meet (with \$ 47F team) regarding on-platform communications/PSAs/hub for the Referendum?

Cheers

On Thu, May 18, 2023 at 12:14 PM EIAT < EIAT@aec.gov.au > wrote:

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Hoping you're well and thank you for acknowledging receipt of our Regulatory Law teams letter shared last week.

Recently, we received confirmation that you've transitioned to TikTok's Safety Enforcement Tool (TSET). I'm looking to confirm if socialmedia@aec.gov.au, authorisations@aec.gov.au, and eiat@aec.gov.au are the AEC emails with access the tool?

Happy to discuss if you have any questions or concerns.

Kind regards,



s 47F | Project Officer

Defending Democracy Unit | Electoral Integrity and Communications Branch

Australian Electoral Commission

T:s 47F



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From: **S** 47F

Sent: Wednesday, May 10, 2023 2:51 PM

To: Defending Democracy Unit < Defending Democracy Unit@aec.gov.au >; \$ 47F

: 47F

Subject: FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

Hi folks,

We've received the attached user manual for a TikTok safety enforcement tool yesterday arvo. Unsure what it relates to but if you've been working with them on providing access can you please let them know that our social media head honcho?

Thanks and kind regards,

S 47F | Senior Media Officer

Assistant Director | Media & Digital Engagement

Australian Electoral Commission

T: **s 47F**



Sent: Tuesday, 9 May 2023 4:56 PM To: Social Media < <u>socialmedia@aec.gov.au</u> >; S 47F
Cc: S 47F Subject: Onboarding successful - TikTok Safety Enforcement Tool
CAUTION: This email originated from outside of the Australian Federal Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.
Good afternoon,
I'm writing to let you know that the Australian Electoral Commission has been successfully on-boarded onto TikTok's Safety Enforcement Tool (TSET).
TSET is TikTok's secure web portal designed to enable our Government partners to easily submit and review content takedown requests. Going forward, you can submit requests through the TSET portal rather than using the email address. This will enable you to easily track the progress of your agency's ongoing and completed requests, and provides you with direct access to our dedicated Trust & Safety teams.
Please find <i>attached</i> a TSET user manual and training video on how to access and use TSET. Please do not hesitate to contact me directly if you have any questions. You can also email $\frac{$47G(1)$}{$47G(1)$}$ if you ever need support using the portal.
SET Training Video.mp4
Kind regards,
s 47F
TikTok Australia



