s 47F

From: **S 47**

Sent: Thursday, 18 May 2023 2:45 PM

To: EIAT

Cc: Social Media; Authorisation Section; S 47F

Subject: Re: [External] FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

Categories: \$ 47F

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Thanks for reaching out regarding TSET.

Yes I will double-check those addresses have been whitelisted. I can set up a call for our Trust and Safety teams to walk through how to use it (if that hasnt been offered), if that would be helpful? To be clear, the AEC/EIAT can still use the existing reporting channel for the time being.

It might also be a good time for us to reconnect regarding preparations for the Referendum? As I mentioned in our call a few months ago, TikTok will launch an on-platform hub on the Referendum (strictly educational) - we were thinking it would also be a good spot to include any links to AEC Referendum resources and links. The AEC information on the TikTok 2022 Federal Election Guide was certainly well-visited!

Let me know if you think we need the two meetings (noting we will probably need to engage with \$47F team regarding AEC resources on the TikTok hub).

Kind regards

s 47F

From: "EIAT"<EIAT@aec.gov.au> Date: Thu, May 18, 2023, 12:14 PM

Subject: [External] FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

To: **S** 4/**F**

Cc: S 47 Social Media "Social Media" (social media @aec.gov.au > , "Authorisation

Section"<authorisationsection@aec.gov.au>, "EIAT"<EIAT@aec.gov.au>, S 4/F

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Hoping you're well and thank you for acknowledging receipt of our Regulatory Law teams letter shared last

Recently, we received confirmation that you've transitioned to TikTok's Safety Enforcement Tool (TSET). I'm looking to confirm if socialmedia@aec.gov.au, authorisations@aec.gov.au, and eiat@aec.gov.au are the AEC emails with access the tool?

Happy to discuss if you have any questions or concerns.

Kind regards,



S 47F | Project Officer

Defending Democracy Unit | Electoral Integrity and Communications Branch

Australian Electoral Commission

T: **s** 47F



Make sure you're **enrolled to vote.** Visit <u>www.aec.gov.au</u>

From: **S 47F**

Sent: Wednesday, May 10, 2023 2:51 PM

To: Defending Democracy Unit < Defending Democracy Unit@aec.gov.au>; \$ 47F

s 47F

Subject: FW: Onboarding successful - TikTok Safety Enforcement Tool [SEC=OFFICIAL]

Hi folks,

We've received the attached user manual for a TikTok safety enforcement tool yesterday arvo. Unsure what it relates to but if you've been working with them on providing access can you please let them know that so now our social media head honcho?

Thanks and kind regards,

S 47F | Senior Media Officer

Assistant Director | Media & Digital Engagement

Australian Electoral Commission

T. S 47F



Make sure you're **enrolled to vote.** Visit <u>www.aec.gov.au</u>

From: **S 47F**

Sent: Tuesday, 9 May 2023 4:56 PM

To: Social Media <socialmedia@aec.gov.au>; \$ 47

Cc: **S** 47

Subject: Onboarding successful - TikTok Safety Enforcement Tool

CAUTION: This email originated from outside of the Australian Federal Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

I'm writing to let you know that the Australian Electoral Commission has been successfully on-boarded onto TikTok's Safety Enforcement Tool (TSET).

TSET is TikTok's secure web portal designed to enable our Government partners to easily submit and review content takedown requests. Going forward, you can submit requests through the TSET portal rather than using the email address. This will enable you to easily track the progress of your agency's ongoing and completed requests, and provides you with direct access to our dedicated Trust & Safety teams.

Please find *attached* a TSET user manual and training video on how to access and use TSET. Please do not hesitate to contact me directly if you have any questions. You can also email \$\frac{\mathbf{S}}{47G(1)}\$ if you ever need support using the portal.

| using the portal. |
|------------------------|
| SET Training Video.mp4 |
| Kind regards, |
| s 47F |
| TikTok Australia |
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