



AEC values and commitments

The AEC values are electoral integrity through quality, agility and professionalism.

The definition for each value is written as a '**We statement**' to reflect its connection to the AEC's purpose and vision:

*Our **purpose** is to maintain an impartial and independent electoral system for eligible voters through active electoral roll management, efficient delivery of polling services, and targeted education and public awareness programs.*

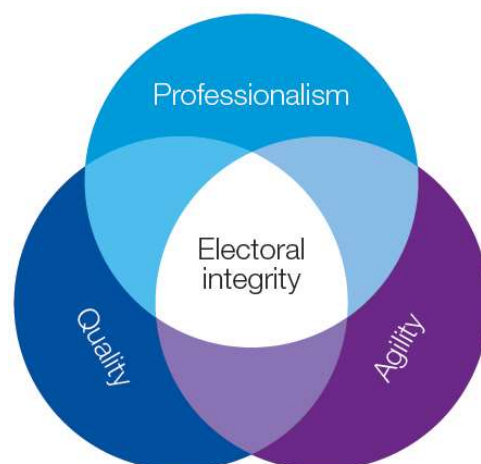
*Our **vision** - We are a leader in refining and delivering best practice in election management.*

The definitions are supported by **I statements** that provide examples of what each value looks like in action (i.e. a guide of the behaviours expected of AEC staff). These statements will help staff identify and promote behaviours around the workplace that demonstrate **Electoral Integrity** through **Professionalism, Agility, and Quality**.

It is also important to continue to talk about the values and commitments within your teams – or as part of your interactions with others through meetings and in doing your everyday work – and how they apply to you as an individual and to the whole organisation.

The values and commitments are captured into one visual representation to frame and guide how we work and underpin everything we do.

Download a [poster of the AEC values and commitments](#) .



Find out more



About the AEC Values



Spotlight on the Values

Affirmative statements

<p>Electoral integrity</p> <p>We provide electoral services to deliver the franchise</p> <p>We are neutral, transparent, and accountable in the preparation and conduct of electoral processes</p> <p>We provide voters and stakeholders with confidence in the conduct and result of an election</p>	<p>What does this look like in the AEC?</p> <ul style="list-style-type: none">• I maintain political neutrality and impartiality• I respect and protect the privacy of an elector's personal information• I uphold the integrity of the electoral roll at all times• I uphold the sanctity of the ballot paper in all its forms and at all times• I provide accurate information to stakeholders and work to correct any misunderstanding that may occur• I ensure my actions reflect positively on the reputation of the AEC• I consider the integrity of electoral process in every task and how my conduct can impact the integrity of the election• I follow policies and procedures to support delivery of tasks related to elections administration
<p>Quality</p> <p>We maintain the highest possible standards and continue to improve upon best practice while considering the needs of our users, stakeholders and clients</p> <p>We understand that no matter how small a task is, it has the potential to impact the reputation of the AEC, our stakeholders, and electors</p>	<p>What does this look like in the AEC?</p> <ul style="list-style-type: none">• I commit to consistently achieving the highest standard of work• I ensure the information and advice I provide is accurate and timely• I am aware that no matter how small or insignificant a task appears to be, it has the potential to impact the AEC, our stakeholders, and our customers• I respond positively and constructively to feedback and guidance on my performance• I acknowledge that robust and transparent information management drives quality business outcomes• I collect, use and disclose personal information in strict compliance with the Australian Privacy Principles

<p>Agility</p> <p>We embrace and respond positively to the dynamic and complex environment in which we operate</p> <p>We will anticipate, adapt and respond to change and welcome new ways of working.</p>	<p>What does this look like in the AEC?</p> <ul style="list-style-type: none"> • I adapt and respond to change and ask for help when it is needed. • I stay calm and focused when working under pressure and in difficult situations. • I provide workable solutions to solve immediate problems and I identify and escalate more complex problems that may impact on my tasks • I maintain an awareness of the work of other business areas and adapt to changing priorities as required. • I share my knowledge and information with team members and staff • I work collaboratively with teams on shared problems and initiatives • I identify lessons to be learned or opportunities for innovation in my work
<p>Professionalism</p> <p>We deliver our work to the highest standards, using our knowledge and skills to provide excellent service in all areas of our work</p> <p>We continue to develop a high performing, capable and responsive AEC workforce</p> <p>We show respect and courtesy to our colleagues and to our stakeholders</p>	<p>What does this look like in the AEC?</p> <ul style="list-style-type: none"> • I conduct myself in a cordial and respectful manner with colleagues, customers and stakeholders at all times. • I respond and anticipate client needs in a timely, professional and helpful matter. • I keep up to date with information and new processes relevant to my role. I act honestly and ethically and encourage others to do the same. • I seek opportunities to develop and learn, taking responsibility for my own personal development • I respectfully challenge behaviour that is inconsistent with organisational values, standards of the APS Code of Conduct. • I recognise and value the contribution of others. • I follow through reliably and take personal responsibility for my actions and decisions and their consequences. • I take pride in doing my job well

Acknowledgement of Country

The AEC acknowledges the Traditional Owners of country throughout Australia and recognises their continuing connection to land, waters, culture and community.

We pay our respects to Elders past, present and emerging.

My Links

Organisational structure
Corporate directory
Coronavirus info
Dates to remember
AEC Teams sites

My Apps

AEC Service Centre
Aurion ESS
ObjectiveIM
Media monitoring

